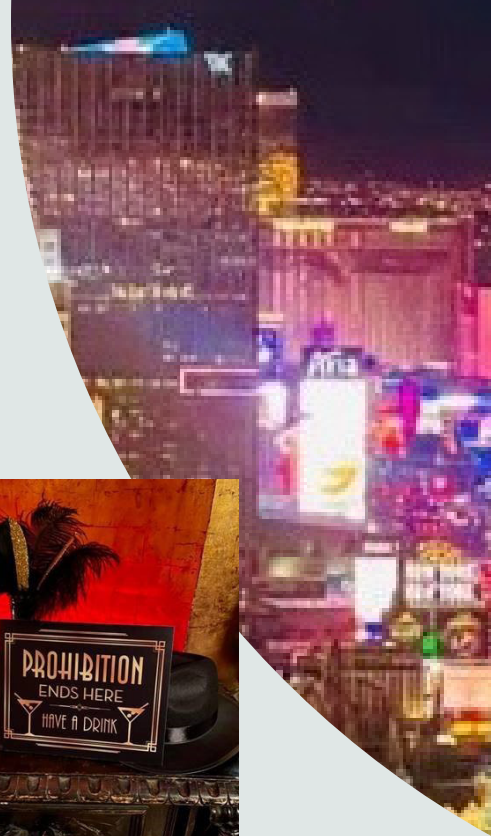


NADA EXPO 2022

NADA EXPO 2022

It was great to see so many customers in person at NADA this year, and to celebrate our 100-year milestone with you!

Thank you for making our '20s themed celebration such a success.





NADA EXPO 2022 *Continued*

We demonstrated some of the latest programs, services, and products at the show, including:

- All-New Electric Vehicle Service Contracts
- Recently launched Service Advisor Training Certification program
- Enhanced Digital Consumer Marketing
- Our NEW Zurich Online Claims platform
- Plus, live demos of Zurich University and F&I Online





Zurich

1299 Zurich Way, Schaumburg, Illinois 60196-1056
800.382.2150 www.zurichna.com

The information in this publication was compiled from sources believed to be reliable for informational purposes only. All sample policies and procedures herein should serve as a guideline, which you can use to create your own policies and procedures. We trust that you will customize these samples to reflect your own operations and believe that these samples may serve as a helpful platform for this endeavor. Any and all information contained herein is not intended to constitute advice (particularly not legal advice). Accordingly, persons requiring advice should consult independent advisors when developing programs and policies. We do not guarantee the accuracy of this information or any results and further assume no liability in connection with this publication and sample policies and procedures, including any information, methods or safety suggestions contained herein. We undertake no obligation to publicly update or revise any of this information, whether to reflect new information, future developments, events or circumstances or otherwise. Moreover, Zurich reminds you that this cannot be assumed to contain every acceptable safety and compliance procedure or that additional procedures might not be appropriate under the circumstances. The subject matter of this publication is not tied to any specific insurance product nor will adopting these policies and procedures ensure coverage under any insurance policy.